# LANsultants Times

Your Official Source for LANsultants News

Vol.16 No.1

215-546-3124

Winter 2014

#### 2014 FEE SCHEDULE

Like most everyone LANsultants is experiencing increased costs, but we have again been able to keep our billing rate increases minimal through greater use of technology, training, and stability of our staff.

LANsultants 2014 Fee Schedule is as follows.

After hours work: Standard Rates Apply

Weekend work: Standard Rates Apply

Travel time: No charge if distance is

less than 30 miles.

Senior Consultant rate is increasing by \$5/hr (2.4%) to \$210/hour.

Network Consultant rate is increasing by \$5/hr (3.0%) to \$ 170/hour.

Technician rate is unchanged at \$100/hr.

Our Digital Watchtower network monitoring program rates will remain at \$100/month for a single server and up to 9 workstations, \$200/month for up to 2 servers and 49 workstations, \$300/month for up to 4 servers and 99 workstations. Site specific quotes will be provided for larger systemns.

Bi-monthly server image drive rotation and storage costs will be \$50/month. We have initiated a program to migrate this service to across the wire with images stored at our colocation facility.

### **Interesting Factoids**

In 2013, the company received 7,948 unique service requests.

LANsultants provided and installed 17 servers, 320 PCs, and 25 notebooks in 2013.

## Windows XP Support Ends April 8 Are You Ready?

We recommend that all PCs running Windows XP be replaced by the end of the first quarter as Microsoft will not be providing new service packs or critical updates after April 8<sup>th</sup> to protect your XP PC's from new exploits.

### 2014 HOURS & HOLIDAYSCHEDULE

LANsultants business hours are 8:00 AM to 6:00 PM, Monday through Thursday and 8:00 AM to 5:30 PM on Fridays, holidays excepted. For weekend emergency service call 215-546-3124 and follow the prompts to be connected to the on-call technician. This service is available 9:00 AM to 5:00 PM.

LANsultants will be closed on the following holidays:

Memorial Day - Monday, May 26th

Independence Day - Friday, July 4th

Labor Day - Monday, September 1st

Thanksgiving - Thursday, November 27<sup>th</sup> with minimal staff on Friday, November 28<sup>th</sup>

Christmas - Closing at 3:00pm on Wednesday, December 24<sup>th</sup>, closed all day on Thursday, December 25<sup>th</sup>, and minimal staffing on Friday, December 26th.

New Years 2013 - Closing at 3:00pm on Wednesday, December 31st, closed all day on Thursday, January 1st, and minimal staffing on Friday, January 2nd.

Weekend and evening work is available with advanced scheduling.

If you would like to be removed from our email newsletter subscription please send an e-mail to <a href="mailtoshirlean@lansultants.com">shirlean@lansultants.com</a>.